

DOE is excited to announce the award of the Oak Ridge Office's Information and Personnel Security Services contract to Synergy Solutions Incorporated. "Synergy" is a small, 8a company home based in Oak Ridge. Award of this contract coincides with continued efforts by DOE to identify operational efficiencies without reducing the quality services our clientele deserves. As such, Synergy will begin the contract with a smaller, but still capable staff. Although, most of the streamlining efforts will be invisible, the public will notice changing customer service hours at the badging stations and increased efforts at identifying additional cost avoidance measures. To that end, ORO has asked Synergy to fully assess customer service needs, after which, ORO may implement other more-effective procedures such as increased use of an appointment based system. Until that time, the new badging office hours are:

ORO, bldg. 2714	Tuesday and Thursday	7:30-11:30 and 12:00-4:00
ETTP	Monday thru Thursday	6:00-4:30
ORNL	Monday thru Friday	7:00-5:00