

# Kelly's Corner



## National Strategic Protective Services, LLC

In wake of the July 28, 2012 security breach at Y-12, security in the valley as we knew it has changed. Specifically, there is no longer “one-gun” providing security for DOE and NNSA. Based on the Y-12 breach, DOE-ORO procured Protective Force Services under a separate contract, ultimately resulting in a new security contractor.

Given the circumstances, the DOE-ORO Procurement and Contracting Division, with assistance from security, EM, OSO, and HQ SC representatives, established a SEB, awarded the contract, and completed transition in only 6 months. This was truly a monumental achievement. Subsequently, DOE-ORO awarded the Protective Force Services contract to National Strategic Protective Services (NSPS), LLC, a joint venture between Triple

Canopy and Securiguard. Both companies have extensive experience providing protective force services to various government agencies including the Department of State and the Department of Defense.

Of note, the transition from WSI-OR to NSPS is now complete. On March 24, 2013, NSPS officially took over as the DOE Protective Force contractor for the Oak Ridge Reservation’s Oak Ridge National Laboratory, East Tennessee Technology Park, and Joe L. Evins Federal Building.

The NSPS leadership team is led by General Manager Greg McDowell. Jessica Reed is the ORO contracting officer for the NSPS contract, and the contracting officer’s representatives include Mark Ott, OSSEM, and Johnny Moore, OSO manager.

## Corrective Actions

On several occasions, I’ve mentioned that Building 3019’s security reviews revealed Oak Ridge’s culture was resistant to change and did not embrace last year’s reorganization. As a result, I’ve asked Sandy Smith to observe and identify our culture and determine what we need to change. Sandy has spoken to some employees already. I thank those of you who have already participated and encourage others who have not.

During some of these interviews/ discussions, Sandy was asked, “who he is and what is he trying to do.”

Sandy Smith is a speaker, corporate training specialist, and executive coach from Oak Ridge, Tennessee. He develops and presents educational seminars and workshops for leading organizations in such diverse areas as healthcare, manufacturing, marketing, retail, and U.S. government. Sandy also coaches senior executives in giving high impact presentations. Sandy is a member of The National Speakers Association and The World Futurist Society.

My plan is to chart a path for this office based on information gained by Sandy. I will share that plan with you and it is my hope that you embrace the plan and recommendations so that we can achieve our “journey of excellence.” I am committed to factoring employee comments and perspectives into my plan. If there are others who still want to talk with Sandy, please call Adolphus Brown to schedule your interview.



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## New Faces

### Chad Downend

Chad joined ORO's Federal Human Resources Branch in February 2013. He was born in Wichita Falls, TX. Previously, Chad served in the U.S. Navy for 5 years, mainly onboard with the U.S.S. Elrod. After his enlistment ended in 2004, he began his human resources career in the private sector. His last assignment was with Alcoa as an engineering recruiter. Chad earned a BBA in Management from Midwestern State University.

In his spare time, he enjoys sports (football, baseball, and fishing) and serving as a little league football coach.



### Kara Bush

Kara joined ORO in March 2013. She works in STS's Engineering and ISC Services Division. She was born and raised just north of Lake City, TN. She holds a Biology/Pre-Medicine degree from the University of Tennessee. She spent eight years as an industrial hygienist/compliance officer with Tennessee OSHA before moving into the private sector and DOE's D&D project arena.

Kara is married and has two children. She enjoys collecting daylilies, keeping tropical fish, and yard work, as well as being an animal lover (especially dogs).



### Robin Conner

Robin joined ORO's Federal Human Resources Branch in March 2013. She grew up in Eules, TX and Virginia Beach, VA. Robin attended Virginia Commonwealth University (go Rams!) in Richmond, VA. She began her federal career in 1994 in the Azores. She transferred to ORO from the Department of the Air Force in San Antonio, TX.

Robin is married and has two children. She enjoys traveling as well as exploring the Greenway Trails.



*"A creative man is motivated by the desire to achieve, not by the desire to beat others."*

~Ayn Rand