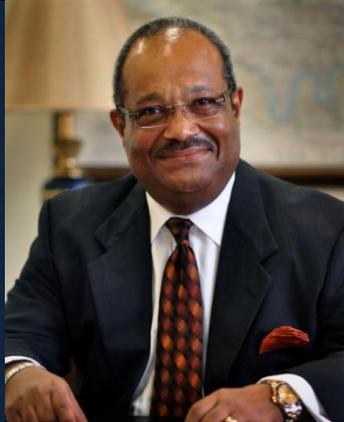


# Kelly's Corner



## Federal Building Update

In recent weeks, we've had a few spotlights on GSA's progress removing asbestos from the Federal Building. I wanted to inform you of some recent developments that we are working to resolve with GSA. Late last week, Thursday, March 14, our facilities maintenance staff started performing some routine maintenance on the fan coil units on the second and third floors of the building. You may recall from previous communications that GSA had returned those floors to DOE oversight about ten days ago. The plan was to install new filters in the units since the GSA contractor was responsible for removing the old filters as part of the asbestos abatement contract. However, our maintenance staff found old filters in the first several fan coil units they inspected on the third floor. Then, they found old filters in a representative sample taken on the second floor fan coil units.

We immediately contacted GSA and relayed our discovery, as well as my extreme concern and dissatisfaction over what appeared to be work that was not performed according to the scope of their contract. I informed GSA officials that they needed to provide a plan on how they were going to address this situation with their abatement contractor, and how they will

ensure the work is completed so employees can return to a safe environment. GSA sent several individuals from their Nashville office to the Federal Building on Monday, March 18, and met with our facilities and health and safety subject matter experts. We had a very frank discussion, which resulted in GSA taking control of the second and third floors back from DOE. On Tuesday, March 19, GSA provided their plan of action to address the performance and scope issues of their abatement contractor.

While the discoveries of last week were disconcerting, I am comfortable with our approach and actions with GSA. I will continue to hold them accountable because my only concern is that you return to a safe environment. With that said, we currently have GSA scheduled to participate in our April 3 all-hands meeting, which begins at 10 a.m. at the AMSE. I asked them to conduct a briefing similar to what they did last year after we vacated the Federal Building.

My intent is for GSA and Public Health Service personnel to explain the work that was completed and how the safety aspect of reoccupying the building was addressed. In addition, this will be an opportunity for you to ask questions. Of course, we set their all-hands meeting participation in motion before we discovered what I shared with you today.



# Kelly's Corner



## Corrective Action Plan

During two of the recent reviews relative to our support of Building 3019, it was reported that some employees and managers alike are struggling to understand and embrace a new way of doing business since the August reorganization. With that in mind, I have requested the help of several experts who will provide a different set of eyes and work with us to address these issues. As I indicated at our last all-hands meeting and in my March 8 message to you, **Sandy Smith** is working with us to understand our current organizational culture. A number of employee interviews have taken place and more are being scheduled. I want to thank employees who have met with and talked to Sandy and encourage those who will be contacted in the future to participate. A number of employees who have participated have expressed appreciation to me for the opportunity to express their perspectives. I encourage you to speak freely as we strive to make improvements during our "journey of

excellence." Sandy will be available to talk with other employees who might have ideas or want to address the subject in any way. If employees are interested in talking to Sandy, please contact Adolphus Brown at 576-4757, who will schedule a time for you to meet with him.

Also, **Peter Bonner** of ASI Government will be working with SC-3 ORO, OSO, and EM senior managers to address certain aspects of the corrective actions plan as we seek to address cultural, technical, and roles and responsibilities issues.

**Rita Franklin**, the DOE Ombudsman will be in Oak Ridge at our May all-hands meeting to serve as sounding board for employees who feel that they would like to talk with someone from the department. I will advise at a later time how to get on the schedule to talk with her.

My continued commitment is to focus on excellence and to address all issues, perceived or real, identified in the recent reviews, and to keep employees informed along the way.

## Calendar

### Progress Reviews

Due signed and in the system by March 31

### All-Hands Meeting

10:00 a.m. on April 3  
AMSE

### Individual Development Plans

Due by April 15

## Recent Contracts Awarded

### National Strategic Protective Services, LLC (NSPS)

Protective Force Contractor

### Synergy Solutions, Inc.

Information and Personnel Security Support Services  
(Badging)

### GET-NSA

Information Technology Support Services

*"The way a team plays as a whole determines its success. You may have the greatest bunch of individual stars in the world, but if they don't play together, the club won't be worth a dime."*

~Babe Ruth