

As a reminder, you can.....

\* Call BENEFEDS Monday through Friday from 9 AM until 7 PM Eastern Time (including December 22) at 877-888-3337 TTY 1-877-889-5680

\* Access the web ALMOST 24/7. The website ([www.BENEFEDS.com](http://www.BENEFEDS.com)) is down every night from 1 AM until 4 AM Eastern Time for routine maintenance.

**The website will stop accepting belated enrollments from employees at midnight Eastern Time, on December 22.** All FEDVIP open season and belated enrollments are effective December 31, 2006.

PLEASE NOTE: BENEFEDS continues to hear from employees at certain agencies that while they successfully get on the site and begin to register, they are not able to proceed past a certain point. THIS IS AN AGENCY IT ISSUE, AND IS COMPLETELY UNRELATED AND SEPARATE FROM BENEFEDS CAPACITY ISSUES. If you experience these problems, please notify your IT Coordinator, and call BENEFEDS to enroll by phone (877-888-3337) or try from a computer outside the agency firewall.